

# IDA TELECARE

# Ida Telecare

## Benefits

- Allow client to prepare for appointments and help them express their needs and preferences
- Enable clients to better manage hearing loss in daily life
- Save time in appointments and increase client satisfaction
- Extend your services beyond appointments and develop trusting relationships

Ida Telecare is a way to involve clients in their own rehabilitation. The online tools help them explain their experiences with hearing loss, their needs, and identify who can help them.

By completing the Telecare tools before the appointment, clients are better prepared to have a conversation about their needs and challenges. This allows for a more focused conversation and helps you provide optimal support.

## How to use the tools



**1. Audiologist** provides the tool to the client



**2. The client** fills out online tool at home or in waiting room



**3. The client** shares notes in the appointment for shared understanding and improved outcomes

**Available at**

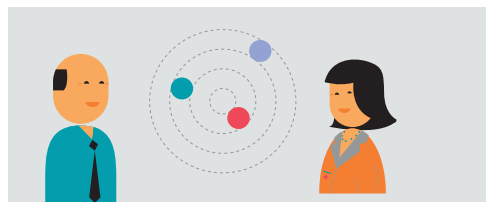
<http://idainstitute.com/toolbox/telecare/>

# Tools



## LIVING WELL

Help clients identify and manage important communication situations.



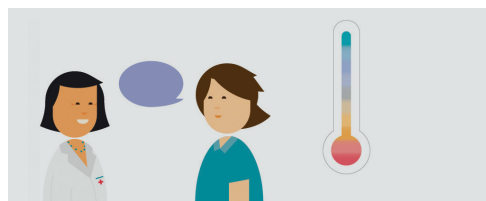
## THE PEOPLE I TALK TO

Help clients identify important communication partners and prepare for their next appointment.



## WHY IMPROVE MY HEARING?

Allow clients to reflect on their motivation for improving their hearing.



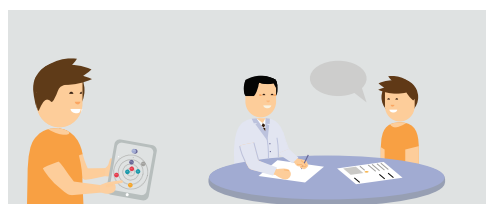
## TINNITUS THERMOMETER

Help clients explain how they are experiencing tinnitus right now.



## DILEMMA CARDS

Invite clients to think about how they can handle difficult communication situations.



## TEENS & TWEENS

Help children and young adults express their needs and concerns and get ready for their next appointment.

## About the Ida Institute

The Ida Institute is an independent, non-profit organization based in Denmark. We are funded through a grant from the William Demant Foundation, and have a global community network of more than 16,000 members.

Our mission is to build a community that embraces person-centered care and empowers people to get the hearing care they need. We work with clinicians, academics and people with hearing loss to create resources that help people develop knowledge, skills, and confidence to better manage hearing loss.

Helping people hear is knowing how to listen.



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